

#### LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

#### Friday, 6 December 2019 at 10.00 am

#### Sparkenhoe Committee Room, County Hall, Glenfield

#### **Agenda**

1.	Introductions	
2.	Minutes of previous meeting.	(Pages 3 - 8)
3.	Matters arising	
4.	LSCSB Action Log	(Pages 9 - 12)
5.	Declarations of interest	
6.	LSCSB Performance Update - Quarter 2.	(Pages 13 - 18)
	This report will be presented by Rik Basra, Community Safety Coordinator, Leicestershire County Council.	
7.	Community Safety Agreement Update.	(Pages 19 - 22)
	This report will be presented by Rik Basra, Community Safety Coordinator, Leicestershire County Council.	
8.	Crimestoppers.	(Pages 23 - 44)

A presentation will be provided by Lydia Patsalides, Regional Manager, Crimestoppers.

9. Endeavour Model - Hinckley and Bosworth (Pages 45 - 48) Borough Council.

This report will be presented by Rachel Burgess / Sharon Stacey, Hinckley and Bosworth Borough Council.

10. Office of the Police and Crime Commissioner (Pages 49 - 52) Update.

Paul Hindson, Chief Executive, Office of the Police and Crime Commissioner is going to present this report.

Democratic Services • Chief Executive's Department • Leicestershire County Council • County Hall Glenfield • Leicestershire • LE3 8RA • Tel: 0116 232 3232 • Email: democracy@leics.gov.uk







11. Exclusion of the press and public.

The public are likely to be excluded during the following item of business in accordance with Section 100(A) of the Local Government Act 1972:-

#### CSP Response to SOC/Violent Crime- Charnwood/ Op Lionheart

12. CSP Response to SOC/Violent Crime-Charnwood/ Op Lionheart.

A presentation will be provided at the meeting by Supt Shane O'Neill, Leicestershire Police.

- 13. Other business
- 14. Date of the next meeting.

The next meeting of the Board is scheduled to take place on 20 March 2020 at 10:00am.

## Agenda Item 2

Leicestershire Safer
Communities Strategy
Board
Making Leicestershire Safer

Minutes of a meeting of the Leicestershire Safer Communities Strategy Board held at County Hall, Glenfield on Friday, 20 September 2019.

#### <u>Present</u>

Mr. I. D. Ould OBE CC

Leicestershire County Council

Cllr. Les Phillimore Community Safety Partnership Strategy

Group Chair - Blaby District Council

Cllr. Deborah Taylor Community Safety Partnership Strategy

Group Chair – Charnwood Borough

Council

Cllr. Michael Rickman Community Safety Partnership Strategy

Group Chair - Harborough District

Council

Cllr. Andrew Woodman Community Safety Partnership Strategy

Group Chair - North West Leicestershire

**District Council** 

Cllr. Kevin Loydall Community Safety Partnership Strategy

Group Chair - Oadby and Wigston

Borough Council

Superintendent Sian Walls Leicestershire Police

Lord Willy Bach Police and Crime Commissioner

Combined Fire Authority

Edward Rodgers Leicestershire Fire and Rescue Service

The Derbyshire, Leicestershire,

Nottinghamshire & Rutland Community

Rehabilitation Company

Joshna Mavji Public Health

Mr. T. Parton CC

**Bob Bearne** 

#### Officers

Keith Aubrey Melton Borough Council

Rik Basra Leicestershire County Council

Chris Brown North West Leicestershire District Council

Thomas Day Harborough District Council
Jo Hewitt Leicestershire County Council

Gurjit Samra-Rai Leicestershire County Council/Violence

**Reduction Network** 

Karen Earp Leicestershire County Council
Andrew Jeffreys Leicestershire County Council

Mark Smith Oadby and Wigston Borough Council

Julie Robinson Charnwood Borough Council

Rebecca Holcroft Blaby District Council

#### Also in attendance

Cllr. Robert Ashman North West Leicestershire District Council

Paul Hindson Office of the Police and Crime

Commissioner

Detective Inspector Chris Barratt Leicestershire Police

Inspector Kam Mistry Grace Strong Leicestershire Police Violence Reduction Network

#### **Apologies**

Cllr. Michael Mullaney Community Safety Partnership Strategy

Group Chair - Hinckley and Bosworth

**District Council** 

Sharon Stacey Hinckley and Bosworth Borough Council

Carly Turner Leicestershire County Council

Chief Superintendent Adam Streets Leicestershire Police

Simon Holden Leicestershire Fire and Rescue Service

#### 18. Introductions

The Chairman welcomed everyone to the meeting and introductions were made.

#### 19. Election of Deputy Chairman for 2019/20 year.

It was proposed, seconded and AGREED that Cllr. M. Rickman be elected Deputy Chairman for 2019/20.

#### 20. Minutes of previous meeting.

The minutes of the meeting held on 14 June 2019 were taken as read and confirmed as a correct record, subject to amendment to minute 5: Matters Arising - Office of the Police and Crime Commissioner Update, so that it reads:

"The Home Office had allocated £100 million to police forces for tackling knife crime and Leicestershire Police would receive 1.4 million."

#### 21. Matters arising from the minutes.

Further to minute 10(iv) Paul Hindson provided an update that the Information Sharing Agreement had been signed off by some partners and awaited signing by others.

Further to minute 16: Probation Update, it was noted that the Ministry of Justice intended that the new prison at the site of the former HMP/YOI Glen Parva would be completed by 2022. Officers were requested to provide further information to Board members regarding the prison before the next Board meeting.

#### 22. LSCSB Action Log.

#### RESOLVED:

That the status of the LSCSB Action Log be noted.

#### 23. Declarations of interest

The Chairman invited members who wished to do so to declare any interests in respect of items on the agenda for the meeting.

No declarations were made.

#### 24. Leicestershire County Council Equality Strategy Refresh.

The Board received a presentation from Andrew Jeffreys, Policy Officer at Leicestershire County Council which provided an update on the refresh of Leicestershire County Council's Equality Strategy for 2020-2024. A copy of the presentation slides is filed with these minutes.

The Chairman asked officers to give consideration to whether the Equality Strategy should be considered again at a future meeting of the Board before the final version was published.

#### **RESOLVED:**

That the contents of the presentation be noted.

#### 25. LSCSB Performance Update - Quarter 1.

The Board considered a report of Rik Basra, Community Safety Co-ordinator, Leicestershire County Council, the purpose of which was to update the Board regarding Safer Communities Performance for Quarter 1 of 2019/20. A copy of the report, marked 'Agenda Item 7', is filed with these minutes.

Arising from discussions the following points were noted:

- (i) The Safer Communities dashboard was now available online and there was a link to it in the Performance report. The dashboard was a draft version and any comments on the format were welcome. Members asked that for future meetings the full web address for the dashboard be provided in the report. For each offence type the dashboard provided a percentages to show whether the offence was on the increase or decrease and where the data was available the numbers of offences were also included.
- (ii) The Safer Communities dashboard was entirely separate to work being carried out by Jonathan White a data analyst at Leicestershire Police though officers would link in with Jonathan White to make sure work was not being duplicated.
- (iii) A member reported that there was a lack of confidence in the business community that commercial burglaries would be dealt with effectively, which led to underreporting from businesses. In response Superintendent Walls agreed to look into this matter further.
- (iv) The Integrated Offender Management data was published annually. Quarterly data was not available.
- (v) Paragraph 14 of the report provided data in the form of percentages from the Reoffending Analysist Tool which measured offending over the previous 12 month period. Members asked if in future reports they could receive the precise numbers of how many offenders were monitored and how many re-offended rather than just the percentages.

(vi) There had been a spike in vehicle crime across LLR including the Districts of Blaby and Harborough. Criminals were entering houses in order to take the car keys and steal the car and this would be recorded as a burglary, however if the car was stolen without the house being entered the burglary figures would not be impacted. Leicestershire Police had been providing the public with car signal blockers which could be used to prevent thieves from amplifying the key fob ID in order to gain access to the vehicle. However, these devices had been so popular that Leicestershire Police had no devices left to hand out. Members suggested that the Leicestershire Matters newsletter could be used to make the public aware of the threat and the measures that could be taken to protect against it. The County Council social media outlets could also be used.

#### **RESOLVED:**

That the 2019/20 Quarter 1 performance information be noted.

#### 26. Leicestershire Fire and Rescue Service and Community Safety.

The Board considered a report of Leicestershire Fire and Rescue Service (LFRS) marked 'Agenda Item 9', which provided an update on their work. The Board also received a presentation from Edward Rodgers, Station Manager Community Safety, LFRS. Copies of the report and the presentation slides are filed with these minutes.

Whilst LFRS wished to carry out more community engagement such as attending supermarket carparks to raise awareness of community safety issues, resources had to be prioritised and at times LFRS had to focus on attending the homes of vulnerable people such as the elderly. Where community events were likely to be attended by vulnerable people then LFRS would try and ensure a representative was present. The Home Safety Checks conducted by LFRS covered more broader social issues than just fire prevention hoarding. The Community Educators that carried out the Home Safety Checks were able to assess a person's mobility and likelihood of suffering a fall and help put measures in place in case an accident occurred. They were also knowledgeable of referral pathways so other agencies could become involved. LFRS linked in with First Contact Plus and the Lightbulb Project. LFRS often attended the same property on more than one occasion because it sometimes took several visits before the message was taken on board. A new evaluation tool was in place which monitored the impact of Home Safety Checks and assessed what caused the public to change their behaviours.

LFRS also liaised with partners such as District Councils to ensure that the design of buildings incorporated fire safety.

LFRS held roadshows to promote road safety where the public could use Virtual Reality goggles and a crash simulator. LFRS intended to carry out greater engagement with schools using these tools and asked Board members to put them in touch with any schools that would be interested in hosting a roadshow.

#### **RESOLVED:**

That the contents of the report and presentation be noted.

#### 27. Office of the Police and Crime Commissioner and Strategic Partnership Board Update.

The Board received a presentation from Paul Hindson, Chief Executive, Office of the Police and Crime Commissioner which provided an update on the work of the Office and the Strategic Partnership Board (SPB). A copy of the presentation slides is filed with these minutes.

In response to a question from a member it was explained that the Strategic Information Management Group (SIMG) was a group of Information Managers from local authorities across Leicester, Leicestershire and Rutland and the Police that came together regularly to discuss Information Sharing Agreements and General Data Protection Regulation issues etc for the partnership across LLR. The SIMG sat under the SPB Executive Board and supported the Executive Board in drafting Information Sharing Agreements etc.

It was clarified that the achronym 'ACEs' was an abbreviation of Adverse Childhood Experiences and 'VCOP' was short for Victim Code of Compliance.

A member requested that the papers for the Strategic Partnership Board be circulated electronically.

#### **RESOLVED:**

That the contents of the presentation be noted.

#### 28. Integrated Offender Management.

The Board considered a report of Detective Inspector Chris Barratt regarding Integrated Offender Management (IOM). A copy of the report, marked 'Agenda Item 11', is filed with these minutes.

It was explained that IOM assessed the family members of offenders to see whether they would benefit from intervention from other agencies and schemes such as Supporting Leicestershire Families, and appropriate referrals were made by IOM.

It was clarified that IOM did assess the training needs of the offenders they dealt with and linked in with the job centre and employers in order to improve offenders' employment prospects. The Community Rehabilitation Company also had an employment team, plus an organisation called Leicestershire Cares carried out work encouraging businesses to employ offenders. It was more difficult for a person to gain employment when they did not have a permanent address therefore finding offenders accommodation was a priority.

A member asked whether the 389 High Risk Offenders that IOM managed could be broken down into Districts and Chris Barratt agreed to provide this information after the meeting.

#### **RESOLVED:**

That the contents of the report be noted.

#### 29. Partnership Working to Address Serious Crime.

The Board received a presentation from Chris Brown, Team Manager, Stronger and Safer Communities, North West Leicestershire District Council regarding the work the

Community Safety Partnership carried out to address serious crime and in particular tackle County Lines illegal drug exportation. As part of the presentation a video was shown which had been created to raise awareness of the County Lines problem.

It was highlighted that a key part of the partnership working was sharing of intelligence and information. North West Leicestershire District Council shared accommodation with Supporting Leicestershire Families which made partnership working easier.

#### **RESOLVED:**

That the contents of the presentation be noted.

#### 30. The Violence Reduction Network.

The Board received a presentation from Grace Strong, Strategic Director, Violence Reduction Network on the aims and structure of the Network and how its implementation was progressing. A copy of the presentation slides is filed with these minutes.

It was explained that the Home Office funding was in place until the end of March 2020 and it was not known whether the funding would continue in the next financial year. Board members were asked to write to their MPs in support of the funding being continued. The aims of the Violence Reduction Network went beyond the Home Office expectations and the vision was a long term one. The Strategic Plan covered a 10 year period and it was expected that it would take some time before all the aims were achieved.

It was intended that there would be close working between the Violence Reduction Network (VRN) and Community Safety Partnerships (CSPs). Small working groups would be set up containing representatives from CSPs and the VRN.

An innovative project known as 'RedThread' was already in place in emergency departments in other areas of the country, where specially trained workers engaged with people who were treated in the emergency department for stabbing type injuries, and negotiations were taking place with the University Hospitals of Leicester NHS Trust about the adoption of a similar scheme in Leicester's Hospitals. It was proposed that the service specification used by Redthread would be adopted in Leicester to a large extent.

#### **RESOLVED**:

That the contents of the presentation be noted.

#### 31. Date of the next meeting.

#### **RESOLVED:**

That the next meeting of the Board take place on 6 December 2019 at 10:00am.

10.00 am - 12.30 pm 20 September 2019 **CHAIRMAN** 

### Leicestershire Safer Communities Strategy Board Action Log

No.	Date	Action	Responsible Officer	Comments	Status
1.	14.6.19	.19 Prevent statistics for each CSP area  Bill Knopp Leicestershire Police rep per the rele leve nur ma dat the of b		Ongoing data is not available with bi-annual reports released at set periods prescribed by the HO. The data is released at regional level only, the small numbers at local level make usefulness of this data questionable and there is the possibility of being able to identify individuals.	
2.	14.6.19	A presentation for a future meeting of the Board on the work Community Safety Partnerships were undertaking with partners to tackle serious crime and violence.	Spt Sian Walls	Chris Brown NWL District Council provided a presentation at the LSCSB meeting on 20 September 2019. Charnwood Borough Council will provide a presentation at the meeting on 6 December 2019.	Amber
3.	14.6.19	Clarification for the Board on why there has been a sharp reduction in offending by IOM & PPO Offenders.	Rik Basra, LCC	A report on IOM was presented to LSCSB on 20 September 2019. In	Green

No.	Date	Action	Responsible Officer	Comments	Status
				addition a further explanatory paper was circulated after the Board meeting.	
4.	14.6.19	Presentation on Hinckley and Bosworth Endeavour work to be provided at a future meeting of the Board.	Rachel Burgess	Presentation will be provided at the LSCSB meeting on 6 December 2019.	Amber
5.	14.6.19	Presentation on new Glen Parva prison for December 2019 LSCSB meeting	Carolyn Maclean	Sabrina Dullah (Stakeholder Engagement, Change, Strategy and Planning Directorate, HM Prison and Probation Service) was scheduled to attend the Dec 2019 Board meeting to outline the prison build and field questions however stakeholder engagement has been postponed due to the pre-general election period.	Amber

No.	Date	Action	Responsible Officer	Comments	Status
6.	20.9.19	Info on new Glen Parva prison to be circulated to Board members before the next meeting.	Rik Basra	It was intended that a report would be circulated prior to the 6 December 2019 meeting however as stated above this has been postponed.	Amber:
7.	20.9.19	Use Leicestershire Matters and Social media to publicise car thefts and devices for blocking car signal.	Katie Pegg (Team Manager, Media Relations, LCC)	Katie Pegg has advised the next Leicestershire Matters is due for Feb/Mar 2020, so may not fit with timelines. To monitor offence occurrences and liaise regarding possible article.	Amber
8.	20.9.19	Detailed breakdown of the 389 High Risk Offenders that IOM managed and which districts they resided in.	DI Chris Barratt	A breakdown of the high Risk offenders was circulated in the report at the meeting on 20 September 2019 and a more detailed list circulated to members by email on 7 October 2019,	Green

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Leicestershire Safer
Communities Strategy
Board
Making Leicestershire Safer

# LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 6<sup>TH</sup> DECEMBER 2019

#### **SAFER COMMUNITIES PERFORMANCE 2019/20 Q2**

#### **Introduction**

- The purpose of this report is to update the Leicestershire Safer Communities Strategy Board (LSCSB) regarding Safer Communities performance for 2019/20 Q2.
- 2. The Safer Communities dashboard is now available as an interactive online dashboard here:
  - https://public.tableau.com/views/LeicestershireSaferCommunitiesDashboard/LeicsSaferDashboard?:embed=y&:showVizHome=no
  - The previous dashboard has been improved with additional indicators added to broaden understanding across each performance category. More indicators are in development to aid understanding of performance. The underpinning data is included and can be seen by hovering the cursor over relevant points in performance graphs.
- 3. The dashboard shows the performance of each key performance indicator (KPI) by outcome. It includes a rolling 12 months comparison between the previous year and current year and the direction of travel for that indicator. Trend over time is shown for quarterly data. The bar charts show the Leicestershire districts compared to Leicestershire and the regional average where available.

#### **Reporting Principles**

- 4. Previous reports outlined performance across each KPI, this in many cases referenced data that was within expected performance parameters. With the production of the online portal (see above) data underpinning performance under each category is now readily available and accessible at any time. With the increased number of performance indicators the report would also be lengthy and unwieldy. The intention going forward therefore is that this report will no longer detail all performance but instead;
  - (a) Provide a brief overall performance summary and...
  - (b) Focus on exception reporting of performance outside expected parameters or deemed a potential risk to community safety.

#### **Ongoing Reductions in Crime**

5. Burglary offences have stabilised with the current rolling 12 months similar to the previous rolling 12 months. Violence with injury offences have started to stabilise over the last 4 quarters. Vehicle offences continue to increase steadily. Overall Crime is still increasing overall, although the rate of increase has slowed. Most crime categories are performing in line or lower than the regional average, except vehicle crime which is slightly higher than the regional average.

#### **Exception Report**

Vehicle offences: continue to show a slow increase. Vehicle crime incorporates theft of vehicle, theft from vehicle & vehicle interference. The current rolling 12 months has 20% more vehicle offences than the previous rolling 12 months. This is attributable to a spike in vehicle offences in October 2018. The current rate per 1000 population is 8.9 which is slightly higher than the regional average.

Overall Crime: total reported crime in Leicestershire County for Q1 2019/20 is continuing its upward trend at a slower rate with an overall year on year increase of 3.6%. The increase follows the regional trend however, the current rate is 65.8 crimes per 1000 population which is better than the regional average.

#### **Reducing Re-offending**

- 6. Integrated Offender Management (IOM) data monitors the Leicester, Leicestershire and Rutland (LLR) overall reoffending rate amongst a representative cohort of offenders. Previously this had shown a positive albeit relatively slow downward trend in offending. However, a recent move towards managing and mitigating the harm caused by violent offenders as opposed to prolific offenders make current trend comparisons problematic.
- 7. Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company (DLNR CRC) has developed the 'Reoffending Analysis Tool' (RAT). The RAT collates a complex range of data some of which is aggregated into a 're-offending rate' broken down by county. The data has limitations but was viewed as supplementary to other sources to inform 'reoffending performance' amongst the CRC cohort and in addition show a regional comparison. Unfortunately, there has been no update since the last report. The two previous cohorts were as follows showing a relatively stable picture: Closed Sept 2018 for Leics 38.78% Notts 36% and Derbys 39.76%. Closed Dec. 2018 for Leics 37.5 % Notts. 40.63% Derbys 38.74%
- 8. The first-time entrants (FTE) entering the Criminal Justice System (CJS) aged 10-17; Performance has been very positive over a sustained period but this is now showing signs of levelling off. Over the previous three years the yearly cumulative FTE totals for Leicestershire only were, 190 in 2014/15, 124 in 2015/16, and 126 in 2016/2017 and a notable 101 FTE's 2017/18, which is the lowest recorded since 2005. Numbers have stabilised with 100 FTE's in 2018/19. For the current financial year 2019/20 latest figures April to September 2019 show there have been 52 FTEs.

9. Rate of Offending by Young Offenders; The April 2018 to March 2019 reoffending rate by young offenders was 1.37. This is an increase on the previous year's performance of 0.71. The latest data Apr-Sept 2019 shows a rate of 0.81.

#### **Exception Report**

The rate of FTE's entering the CJS has shown a sustained positive downward trend, this showing signs of levelling off.

The rate of offending by young offenders likewise is showing early signs of increase. To add context this is following a sustained and lengthy positive downward trend.

#### **Repeat Victimisation and Vulnerable Victims**

- 10. Repeat Marac Referrals; The rolling 12-month figure as at June 2019 for Repeat Multi Agency Risk Assessment Conference (MARAC) referrals is 47% which is above the SafeLives upper recommend threshold of 40%. There has been a steady increase in the number of referrals over the last two years. SafeLives is a national charity dedicated to ending domestic abuse (DA). Enquiries regarding this rise reveals it is mainly attributable to a change in the definition of a repeat referral. Previously Violence or threat of violence was required, now all repeat contact at standard risk meets the threshold for repeat referral.
- 11. The number of UAVA referrals; have increased to 1854. Part of this increase is due to a change in the raw data extraction which now includes all referrals to services, including those awaiting acceptance.
- 12. Increase in DA reports; There has previously been a steady increase in the number of reported domestic offences/incidents and sexual offences over the last two years, this trend has started to stabilise with similar rates to the last two quarters. The increase mirrors a national trend reported by the crime survey for England and Wales. Results from the survey found an increased confidence in reporting to the police by victims of domestic and sexual abuse along with better recording practices by police forces.
- 13. Domestic violence with injury rates; these have remained stable over the last three years. There was a small reduction from 1.9 to 1.5 offences per 1000 population over the last two years.
- 14. Hospital admissions for violence per 100,000 is reported by public health for a rolling two-year period. There were 24.98 admissions per 100,000 for violence in the period 2015/16 -2017/18 which is higher than the previous value of 22.24.

Exception Report

Nothing notable to report.

#### Anti-Social Behaviour (ASB) and Satisfaction

- 15. In 2017/18 the Community Based Survey (CBS) was recommissioned with a new question set agreed. The question used to assess perceptions of ASB going forward: is "% of people that agree ASB has decreased or stayed the same". The number of respondents that agreed ASB had decreased or remained the same has remained consistent over the last two years at around 80%. The current value for Quarter 2 2019/20 is 82%.
- 16. Additional indicators have been added to the dashboard to add context to this KPI; Anti-social behaviour reported to the police is categorised as either "nuisance", "environmental" or "personal". All areas of anti-social behaviour are showing a decreasing trend. The current rate of "total ASB" is 8.5 per 1,000 population a reduction of 25% on the previous year.

Exception Report Nothing notable to report.

#### Preventing terrorism and radicalisation

- 17. Hate incident reporting at 0.83 incidents per thousand is similar to the previous rolling 12 months (0.75). 62% were racial in nature, 18% were classified as sexual orientation and 8% were classified as disability. Numbers remain relatively low.
- 18. Racially or religiously aggravated crime is very low with 0.3 crimes per 1,000 population across Leicestershire.
- 19. A question from the Leicestershire Insight Survey asks residents how much they agree that people from different backgrounds get on well. 94% of respondents agreed that people in their area get on well together. This is the same as the previous year's response (94%).

Exception Report

Nothing notable to report.

#### Recommendations

20. The Board note the 2019/20 Q2 performance information.

#### Officers to Contact

Rik Basra Community Safety Coordinator Tel: 0116 3050619

E-mail: rik.basra@leics.gov.uk

### **Appendices**

The Safer Communities Performance Dashboard is no longer available as hardcopy due to the additional number of indicators. The current dashboard can be viewed via the 'Online performance portal' and is available <a href="https://example.com/here/be-number-new-numb

the 'Online performance portal' and is available <a href="https://public.tableau.com/views/LeicestershireSaferCommunitiesDashboard/LeicsSaferDashboard?:embed=y&:showVizHome=no">https://public.tableau.com/views/LeicestershireSaferCommunitiesDashboard/LeicsSaferDashboard?:embed=y&:showVizHome=no</a>





# LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 6 DECEMBER 2019

#### LSCSB UPDATE: LCC COMMUNITY SAFETY AGREEMENT (CSA)

#### **Introduction**

- 1. The Crime and Disorder Act 1998 (C&DA) and Crime and Disorder Regulations 2012 introduced a statutory requirement to produce an annual 'Community Safety Agreement' (CSA). The document sets out how the police, local authorities, fire and rescue authorities, probation service and health intend to work together to reduce crime and disorder in their communities.
- 2. The current format of the Leicestershire CSA and accompanying update process was presented to and approved by the Board in 2018. The document takes the form of a 'Live' online document.

#### Purpose.

- 3. The CSA is a live web-based document which with ongoing timely and relevant updates should remain current, negating the need for annual reproduction. There is however a legislative requirement to review the CSA annually.
- 4. The purpose of this report is to allow compliance with the review requirement and in addition set out and inform the Board of supporting governance arrangements designed to support CSA management.

#### **Current Document Makeup**

- On the face of it the CSA may appear a simple format, however, with relevant hyperlinks it forms a comprehensive web-portal and single reference point for users. The current document can be viewed here at: <a href="https://resources.leicestershire.gov.uk/community-safety/leicestershire-county-community-safety-agreement">https://resources.leicestershire.gov.uk/community-safety/leicestershire-county-community-safety-agreement</a>
- 6. The document is separated into broad areas;
  - a. Partnership and agency strategic plans and priorities.
  - b. Key strategic documents and reference sources.
  - c. Key messages as set out in the OPCC Crime Plan
  - d. Common partnership themes and priorities distilled from constituent strategies.
  - e. Web-links to enable public feedback to partners to in-turn inform ongoing development of priorities.

f. A Compendium of supporting toolkits and reference points.

#### <u>Governance</u>

- 7. The following will be undertaken to ensure the CSA remains current and relevant;
  - a. The CSA contains cross-cutting partnership priorities not least to encourage shared problem solving, local priorities excepted new and emerging priorities may come to light. The LCC Community Safety Team will incorporate such emerging priorities into the CSA document subject to consultation and agreement by partners.
  - b. Linked to the above, CSP/Partnership community safety strategies undergo annual review with a three-year cyclical renewal. Taking cognisance of the planning cycle the LCC Community Safety Team will be responsible for reflecting any priority changes/new business areas into the CSA document. Any such changes will be presented to the Board for approval prior to adoption. A formal review of the priorities will be undertaken by the Leicestershire Safer Communities Strategy Board (LSCSB) on an annual basis.
  - c. The Leicestershire CSA has a heavy reliance on web hyperlinks to webpages and reference documents, it is imperative that broken links are fixed in a timely manner either by re-linking or sourcing alternate content. To minimise any delay in remedial action;
    - A member of LCC Community Safety Team will test document links on a regular basis and take remedial action as required.
    - Partners are asked to email the LCC Community Safety
      Team (<u>CommunitySafety@leics.gov.uk</u>) with details of any
      planned changes to their website and content relevant to
      community safety. Doing so will reduce delays in remedial
      action and promote more timely relinking if required.
- 8. Notwithstanding ongoing CSA update and renewal, a formal review of the overarching arrangements to produce the CSA including the format and accompanying governance will be undertaken on a three-year cycle. Any continuation or changed process being sanctioned formally by the Board.

#### **Recommendations for the Board**

- 9. The Board is recommended to
  - note the content of the report.
  - Approve the continued use of the CSA in its current format and design.
  - Approve the CSA governance arrangements set out in the report.

#### **Officers to Contact**

Rik Basra Community Safety Coordinator Tel: 0116 3050619

E-mail: rik.basra@leics.gov.uk



# Crimestoppers Briefing

Lydia Patsalides Regional Manager – East Midlands

CrimeStoppers Speak up. Stay safe.

We're an independent charity that gives people the power to

speak up and stop crime –

100% anonymously.

CrimeStoppers.
Speak up. Stay safe.

# CrimeStoppers.

We won't ask your name. Won't judge.

Just listen to what you know. And pass it on for you.

No police contact. No witness statements. No courts.

Speak up. Stop crime. Stay safe.

0800 555 111

100% anonymous. Always.



### Vision (Why we exist)

Everyone has the right to feel safe from crime, wherever they live.

### Mission (What we do to achieve our vision)

We're an independent charity that gives you the power to speak up to stop crime, 100% anonymously.

Whoever you are, wherever you live, from communities to companies.

By phone and online, 24/7, 365 days a year.

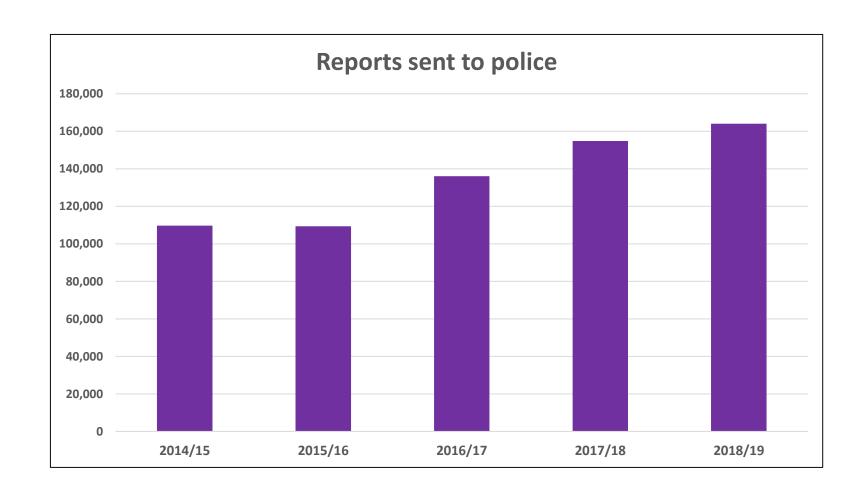
We also share advice on how to protect the people you care about from crime, so everyone can feel safe.



# Every year we help solve thousands of crimes



# Anonymous crime reports



# Making a difference



Murder Gang Boss Jailed



Child Neglect Stopped



Hidden cannabis farm uncovered



**Exploitation Ended** 



Child Sexual Abuser Stopper



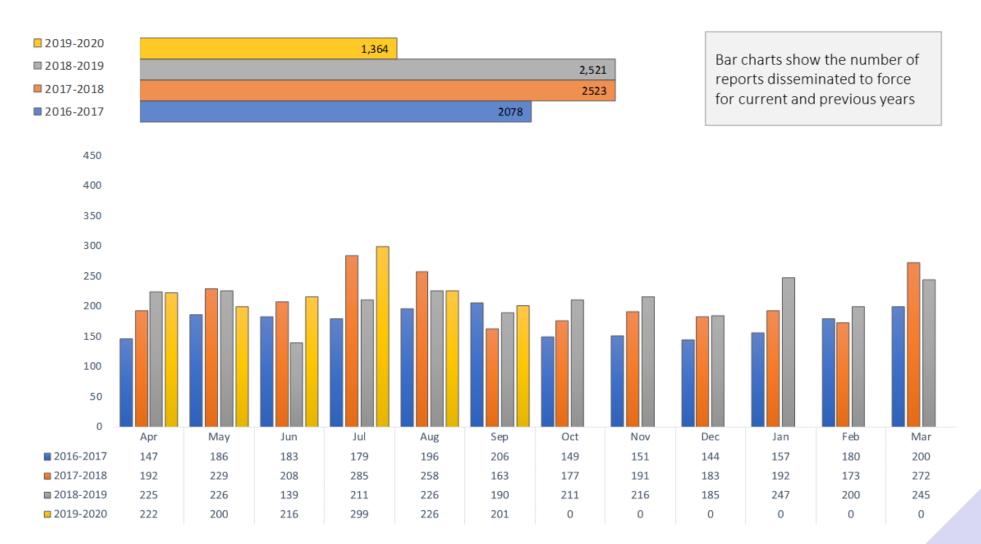
Prolific Burglar Hands Himself In

### Leicestershire Statistics

Until 30<sup>th</sup> September 2019

#### **CONTACT CENTRE STATS**

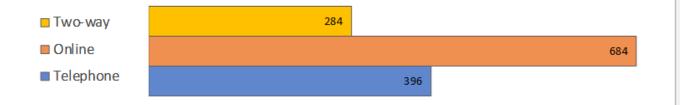
Number of reports disseminated to the force



CrimeStoppers.

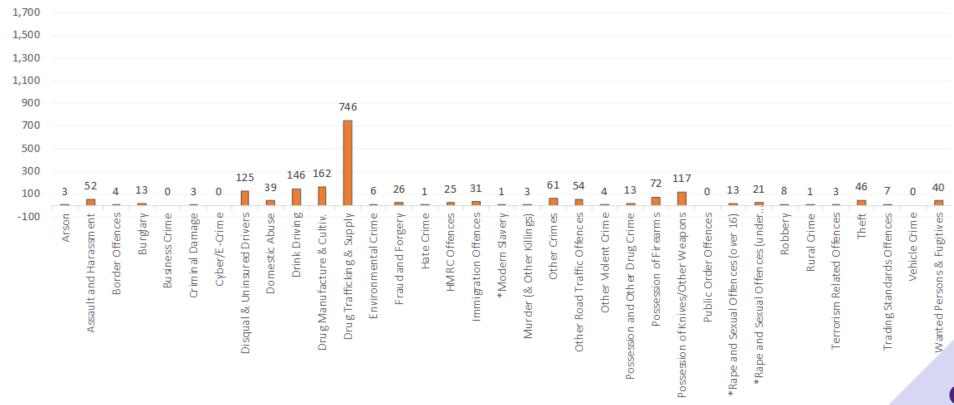
## **Crimes Reported**

Until 30<sup>th</sup> September 2019

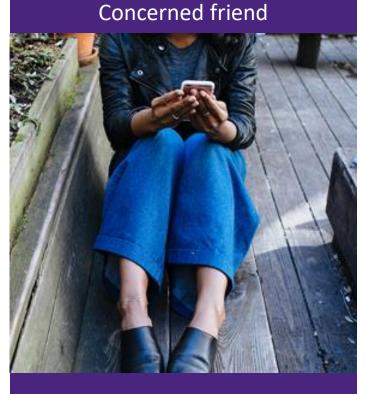


The bar charts show the number of reports disseminated to force by contact method for current year.

The bar chart below shows the number of reports disseminated to force for current year by offence



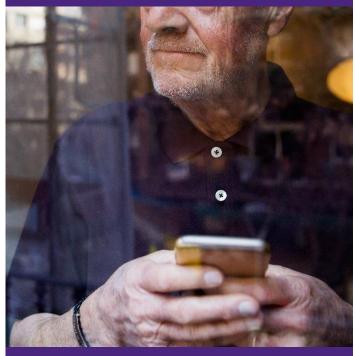
# **Our Stoppers**



I wanted my friend to report it but she wouldn't. I felt torn – I didn't want to go to the police but the guy could do it again...

"

### Everyone knows everyone



I see the criminals from my window all the time. I worry about my neighbour downstairs.

I'll get a load of grief if I talk to the police.

### Family protector



I know if I did report something it might come back on me - and the kids would be in danger.

They know where I live.

Crime<mark>stoppers.</mark>

## What do we do?

#### Most Wanted

- This is a very under used resource by all forces.
- Force managed
- ❖ Ideal for known criminals, with photographic images, that you are looking for
- Opportunity to run Most Wanted campaign alongside website resource
- Multiple success rates across the UK



#### Rewards and Enhanced Rewards

- ❖ 'Ordinary rewards' available to all up to £1000 from local committee funds linked to seriousness of offence/on arrest and charge
- Enhanced rewards upon request usually between £2,000 to £10,000 put up by the Charity usually on arrest and conviction for information provided to Crimestoppers
- Crimestoppers SPOC details <u>Hunter.Thorburn@crimestoppers-uk.org</u>

#### Two Way Reporting

- \* This is chosen by the reporter, who when reporting online has opted to be contacted for further information and creates an account with a password known only to them.
- ❖ With this, you may go via Crimestoppers to try and seek further information on a report.
- ❖ We cannot guarantee a response and cannot task correspondents
- To activate the contact, email the contact centre and quote the AIS number with your questions.
- NB: Our experience shows that a timely response to this opportunity will be more successful. Questions submitted within the first two days ideally or at least the first week, will have a stronger chance of response.

#### • Regional Manager & Central Office – Campaigns, Events & Presentations

Contact Centre, PR & Communications, Analyst

# Regional Manager .... What do you actually do?

- Link in with the Police Force and OPCC to discuss priorities and intelligence gaps
- Design and delivery of campaigns and events for prevention / detection of crime, raise awareness of issues and have a specific call to action
- Build partnerships with local authorities, community safety partnerships and local businesses
- Support the Chairs of the local committees and help them to deliver campaigns and ensure they raise awareness via fundraising events and hosting stands at days such as Freshers Weeks
- The role is very varied, but overall is focussed on working with like minded organisations to increase the reporting of crime and raise awareness of local issues



### 35

## Do campaigns deliver results?

#### 2017 - 2019 Campaigns delivered in the East Midlands

#### Derbyshire

- Generic Campaign to raise awareness of CS and used as a preemptive to crime specific campaigns
  - ☐ City of Derby, 67,000+ people reached and 386,000+ impressions made in over 7 languages
  - Over 2,600 website views, with 17 online reports completed
  - ☐ 15.94% Increase in reports for city of Derby, some of which came in different languages which had not happened before
- Fairfield ASB and Drugs delivered as a part of a County Lines investigation
  - ☐ Fairfield saw a 180% increase in information and Buxton had a 211% increase in information. The rest of Derbyshire had a further 18% increase in reports disseminated.
  - ☐ Over 40,000 people were reached via SM with over 227,000 impressions made.
  - Over 2,300 people viewed the website in relation to this campaign and 99% of those went on to the online form to make a report
- Ilkeston Cuckooing, drugs & ASB delivered as a part of a County Lines investigation
  - Ilkeston reports increased by 100% for ASB, 50% for Drugs and 10% for all other crime types. Derbyshire reports as a whole increased by 80% for ASB and 63% for Drugs.
  - ☐ 65,000+ people were reached by SM and over 43,000 were reached by Fearless SM
  - 29% of people who viewed the website went on to give information online

#### Leicestershire

- Burglary Raising awareness of Burglar to Loughborough Students in their new academic year
  - ☐ 25% increase in information regarding Burglary
  - Over 18,000 people reached via SM with 22% of people going online to give information

### 30

## Do campaigns deliver results continue?

#### 2017 - 2019 Campaigns delivered in the East Midlands

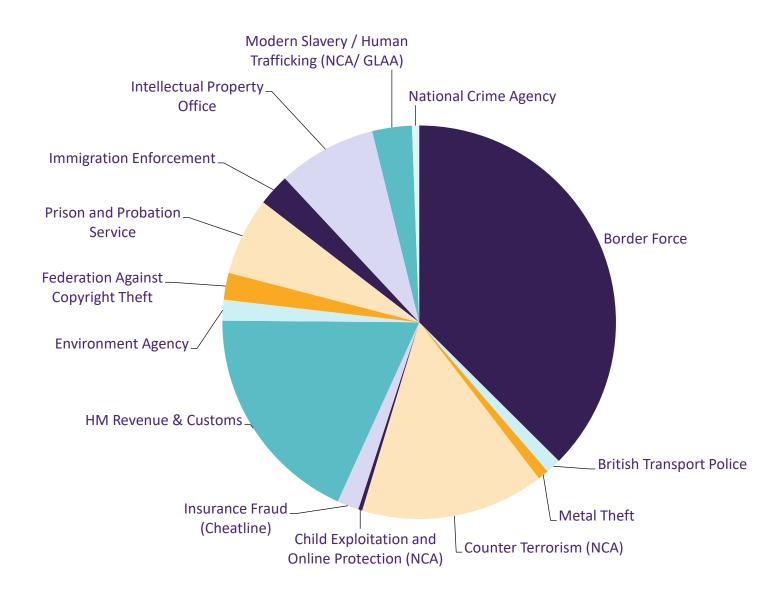
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- Drugs An intelligence driven campaign across Lincoln and Grantham specifically
  - Over 12,000 visited the webpage for more information and over 800 people went on to find out who to give information online
  - 74% increase in information relating to drug trafficking and a 61% increase for other drug related crimes.
  - ☐ Information for other crime types increased by 31% for Lincolnshire
- Sexual Consent An awareness campaign across Lincolnshire to highlight sexual consent and violence
  - □ 100% increase in calls relating to sexual violence and consent
  - ☐ 19% increase in calls for other crime types for Lincolnshire
  - 42 people visited the online form to give information

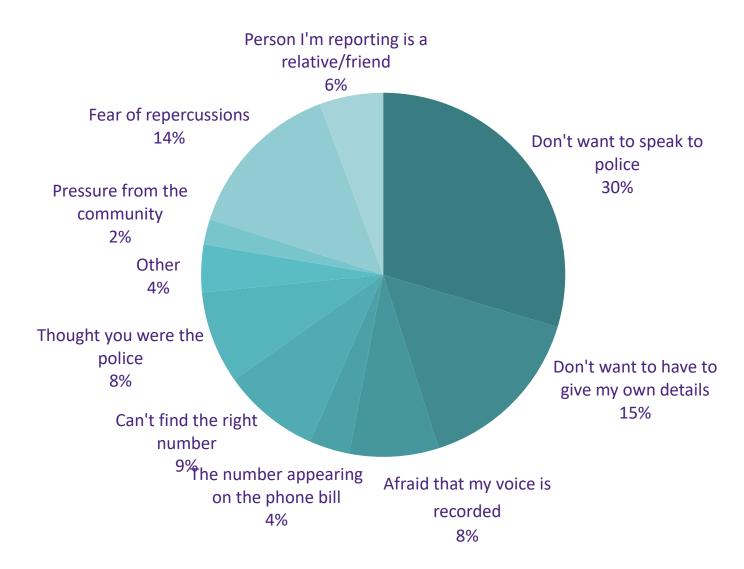
#### Northamptonshire

- OP Viper Fearless campaign in Northampton to tackle SOC
  - Over 182,000 people reached, 96,000 of these were aged between 13 17
  - 200% increase in Fearless reports, 21% increase in information relating to knives and a 19% increase in information relating to firearms
- Somalian Campaign in both English and Somalian to encourage information on SOIC from the Somalian Community in 3 small areas of Northampton
  - Over 116,000 people reached
  - 29% increase in information and the website was viewed over a million times with 39% of people going to give information online

### Not just the police...



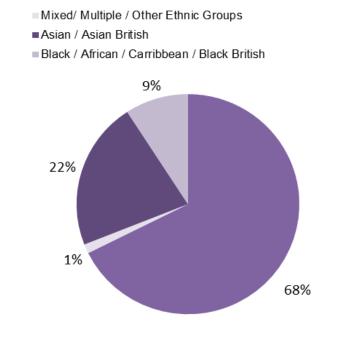
### Why people call Crimestoppers?



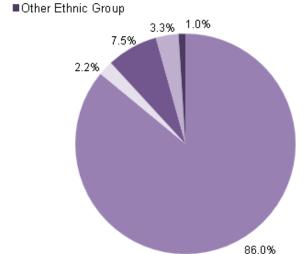
### Who calls Crimestoppers?

A higher proportion of ethnic minorities contact us, when compared to their proportions in the general population.

#### 



■ White



■White

■Mixed/Multiple Ethnic Groups

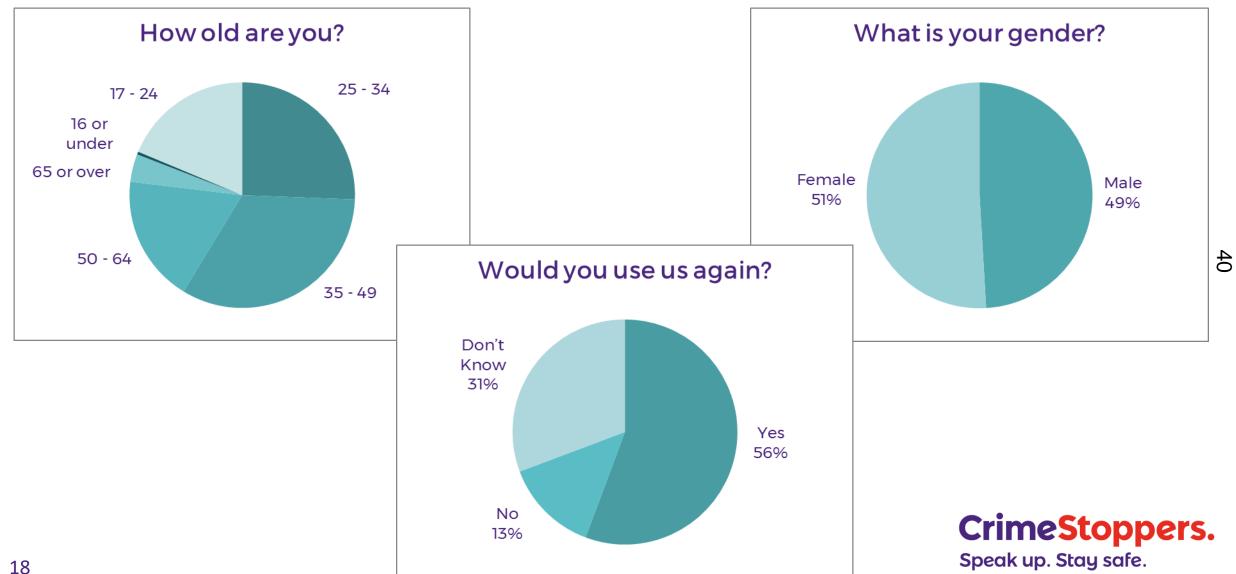
■Black/African/Caribbean/Black British

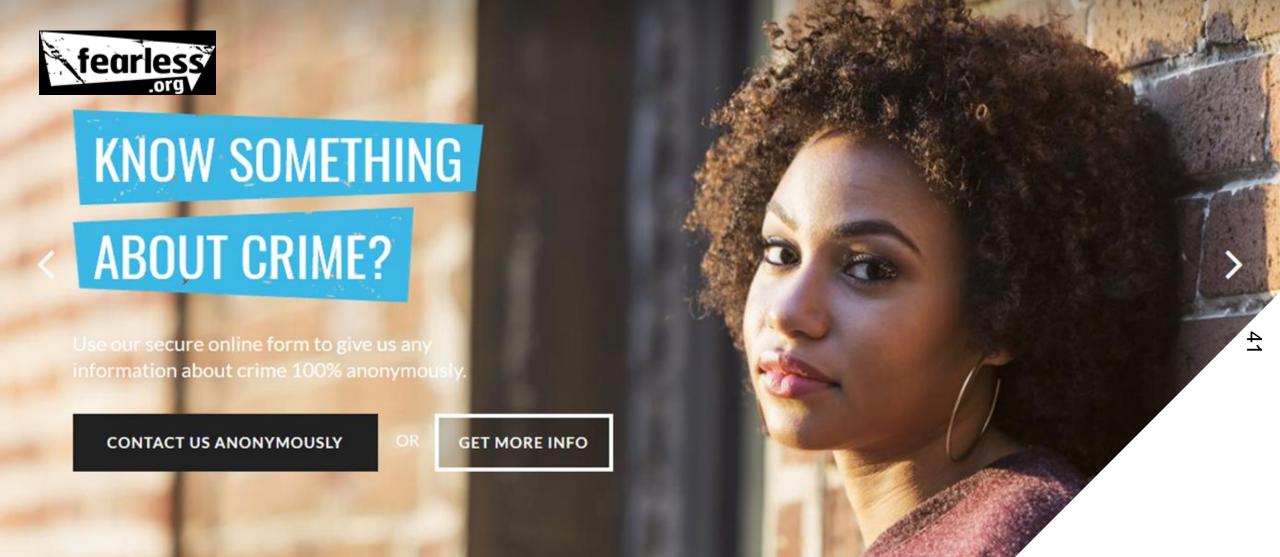
■Asian/Asian British

Source: Caller Survey 2015, Crimestoppers

Source: Census 2011, Office for National Statistics

### Our Stoppers





**ANONYMOUS?** 

WHAT CAN YOU TELL US?

CrimeStoppers.

Speak up. Stay safe.

Working together – other partnerships









## Get in touch.

Lydia Patsalides Regional Manager – East Midlands

**E:** Lydia.patsalides@crimestoppers-uk.org

M: 07787 292 574

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W: www.crimestoppers-uk.org



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# LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 6 DECEMBER 2019

### LSCSB UPDATE: ENDEAVOUR MODEL- HINCKLEY AND BOSWORTH BOROUGH COUNCIL

#### Background

- 1. The Leicestershire Safer Communities Strategy Board requested this update.
- 2. The Endeavour Partnership was formed in 2012 in Hinckley and Bosworth to proactively manage and respond to emerging community protection concerns through early identification of issues and subsequent collaboration between key partner agencies.
- 3. The vision of the Endeavour partnership is 'To ensure our communities are even safer, cleaner and tidier places to live and visit by the more effective and efficient use of resources."

#### **How it works:**

- 4. The Endeavour partnership deals with a wide range of community protection issues and consists of a wide range of partner agencies and teams including borough council departments such as community safety, environmental health, planning, housing and street scene, Leicestershire County Council departments such as community safety and trading standards, together with the police and fire service. Other agencies and third sector organisations also work with the Endeavour team as and when required.
- 5. The Endeavour partnership is structured in such a way that it involves both strategic and operational means of delivery. On a monthly basis the wider Endeavour partnership meets to consider and progress strategic objectives including emerging threats, future projects and campaigns. The operational element of the Endeavour partnership meets more frequently, and seeks to implement a more immediate response to emerging incidents.
- 6. The partnership's structure enables an extremely pro-active and holistic approach to tackling community protection. It has information sharing agreements in place that enable the daily sharing of data and intelligence via access to partner agency systems. The partnership utilises a coordinator role to look at data from a number of agencies which enables proactive identification of issues that need a strong partnership response and enables us to identify issues that may be being reported to more than one agency. Much of the operational element of the partnership is informed by the Endeavour Cocoordinator whose remit includes reviewing police crime management systems

to identify incidents or concerns which then require a partnership response. The daily tasking process is shown in the diagram below:

#### **DAILY REVIEW PROCESS**

**STAGE** 

**NOTES** 

HBBC OFFICER REVIEWS STORM, SENTINEL AND NICHE

Information to be considered in context of other data held on council and partner systems

HBBC ENDEAVOUR
COORDINATOR HIGHLIGHTS
INCIDENTS OF RISK AND
SHARES WITH KEY HBBC
OFFICERS AND DESIGNATED
POLICE

To be decided using the NDMM, with regard to the key aims of the Endeavour Team. This review is to share intelligence. Not all items listed on review require further action.

HBBC ENDEAVOUR
COORDINATOR TASKS OUT
HIGH RISK ACTIONS THAT NEED
IMMEDIATE ATTENTION TO
POLICE, HBBC SERVICES AND
OTHER PARTNER AGENCIES

Consideration to be given to other competing priorities affecting members of the Core Endeavour Team. In the event of a dispute, second line managers from HBBC and Hinckley Police to mediate and resolve

HBBC OFFICER PROVIDES
DIRECTION FOR CASES
IDENTIFIED AS REQUIRING LESS
URGENT ACTION, USING EMAIL
AND SENTINEL TASKING AS
NECESSARY

Cases will be managed by individual lead officers, and supervised by first line managers from lead agency.

#### Key considerations when adopting an Endeavour Model

- 7. There is agreement across the partners that the Endeavour Model is an effective model that has improved our response to community protection, has enabled early identification of threat, risk and harm and has improved our joint response to ensure better outcomes for individuals and communities. It has also removed duplication as partner agencies are aware of each other's involvement at an early stage.
- 8. There is a staffing cost associated with introducing an Endeavour Co-ordinator. The Endeavour Co-ordinator is employed by Hinckley and Bosworth Borough Council.
- 9. Increased demand/risk— the coordinator role enables early identification of joint agency issues and highlights areas of vulnerability. This has led to an increased workload and has impacted on the capacity of partner teams, in particular the anti-social behaviour and housing team at the borough council. The set up means that council teams are aware of an increased amount of community protection issues which in turn can increase the amount of risk on the authority. The set up requires a cultural change. There is a greater degree of information sharing and a coordinator tasking both the council and the police. This partnership focusses heavily on vulnerability and early intervention.

#### Recommendation

10. That the Board notes the contents of the report.

Report Author – Rachel Burgess Hinckley and Bosworth Borough Council

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Email: rachel.burgess@hinckley-bosworth.gov.uk





# LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 6 DECEMBER 2019

## LSCSB UPDATE: OFFICE OF THE POLICE AND CRIME COMMISSIONER

#### **Background**

1. The Police and Crime Commissioner (PCC) through its office (OPCC) has a range of responsibilities including the following:

Overall responsibility for "the totality of policing", which includes:

- Providing strategic direction for the work of the police in consultation with the public;
- Developing and delivering a Police and Crime Plan, through which to provide the strategic direction;
- Holding the police accountable to the public for their efficiency and effectiveness;
- Holding and setting the police budget and overseeing the whole estate;
- Commissioning a range of services, including victim services;
- Funding services and responsibilities, including community safety partnerships;
- Providing some oversight and direction for the criminal justice system as whole.
- 2. The final element stated above is probably less well developed than the others, reflecting the complexity of the criminal justice system, but this is a very clear ambition of the current PCC.
- 3. On top of this, in order to deliver the Police and Crime Plan, the PCC needs to influence a range of services that have an impact on crime and other harmful behaviours. These services include health, drug and alcohol treatment, employment services and many others. There is a particular focus in the current Police and Crime Plan on the long term prevention of harmful behaviours, and this is most specifically seen in the recent development of the Violence Reduction Network.
- 4. In order to achieve the wide ranging and long term elements of the Police and Crime Plan the PCC provides the leadership for the Strategic Partnership Board (SPB) within LLR and for the East Midlands Criminal Justice Board.

#### Notable developments and challenges:

#### **Past Year**

- 5. Key developments over the past year have included:
  - The establishment of a Violence Reduction Network for the whole of LLR:
  - The reconfiguration and management of the Strategic Partnership Board and related sub-groups, particularly the development of a Prevention Board and the establishment of People Zones across the area;
  - The development of the East Midlands Criminal Justice Board;
  - Aligning developments with the work of community safety partnerships, including governance arrangements that link the work of SPB with CSPs;
  - The development of a commissioning strategy and undertaking new commissioning initiatives in collaboration with partners, particularly in areas such as domestic and sexual abuse services;
  - The establishment of a forum for the development of a long term strategy on mental health;
  - The development of a project for enhancing employment opportunities for ex-offenders:
  - The maintenance of a programme of community engagement across the area;
  - The stimulation of community led initiatives across the area via the PCC Prevention Fund;
  - The delivery of a campaign on modern slavery;
  - Supporting the development of a revised operating model within the police;
  - Work closely with the Ministry of Justice to establish a revised model and local oversight for delivering probation services and other services commissioned on a national basis.

#### **Coming Year**

- 6. The principle aim of the Office during the coming year is to embed the approach to the long term prevention of harmful behaviours across the area, working closely with partners in criminal justice, health, local authorities, including public health and others. This includes the further development of the Violence Reduction Network, People Zones and new initiatives particularly focussing on local communities. Alongside this the PCC aims to enhance its collaborative working with partners, particularly community safety partnerships and other inter-agency collaborative forms of working.
- 7. The other main area of development is to enhance the level of community engagement, including engagement with young people and particular groups

across the area.

#### Key issues for partnership working or affecting partners

8. Most of the work of the OPCC aligns with community safety partnerships (CSPs) and therefore it is important to ensure our agendas are linked and regularly shared. For instance there is clearly a CSP role in relation to the work of the Violence Reduction Network and we are establishing a series of forums to explore this further. We have had similar discussions in relation to the work of SPB and the development of People Zones.

#### <u>Issues in local areas</u>

9. These will be explored more fully via the bi-annual CSP/OPCC session which is due shortly and via the CSP forums to align with the development work in the Violence Reduction Network

#### **Recommendations for the Board**

10. The Board is asked to note this report.

**Paul Hindson** Office of Police and Crime Commissioner Tel: 07535432852

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